



3200 Highland Avenue
Downers Grove, IL 60515

12/19/2019

Attention: DME Providers

Dear Provider,

To better align with industry standards, Aetna Better Health of IL had updated payment methodology for CPT codes without a fee. The reimbursement is being updated to 20% of billed charges as opposed to the previous reimbursement associated with CPT codes without a fee. This change was effective on claims with dates of service May 1, 2018. This notice serves as a reminder that claims continue to process as referenced outlined in this alert.

If you have any questions, please call Aetna Better Health of Illinois at 866-600-2139 or visit online at <https://www.aetnabetterhealth.com/illinois>.

Thank you for your cooperation,

Aetna Better Health of Illinois
Provider Experience Team

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